

# Bishopstoke's Neighbourhood Plan

Initial Residents' Survey Analysis 22<sup>nd</sup> February 2018

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## **Methodology**

The survey was devised by the parish council's Neighbourhood Plan Working Group with the aim of learning more about Bishopstoke's residents: what are the issues that concern them, how do they think the village should develop?

Volunteers delivered the survey to every household in Bishopstoke from December 2017. The survey was replicated online. Residents could choose to complete and return the survey delivered to their home, download print and return the survey, using the Neighbourhood Plan's website or complete the survey online from a link on this website.

One reason for having a number of methods for returns was that the Working Group were keen to hear from all residents and so one survey could be returned per person: several could be returned per household. No age limit was set, but the Working Group is considering a separate survey to learn more about the views of children and young people.

Boxes for completed surveys were placed in a number of locations across the village including surgeries, schools and the parish office. The closing date was 31st January 2018.

905 responses were received.

## Age Profile of Respondents

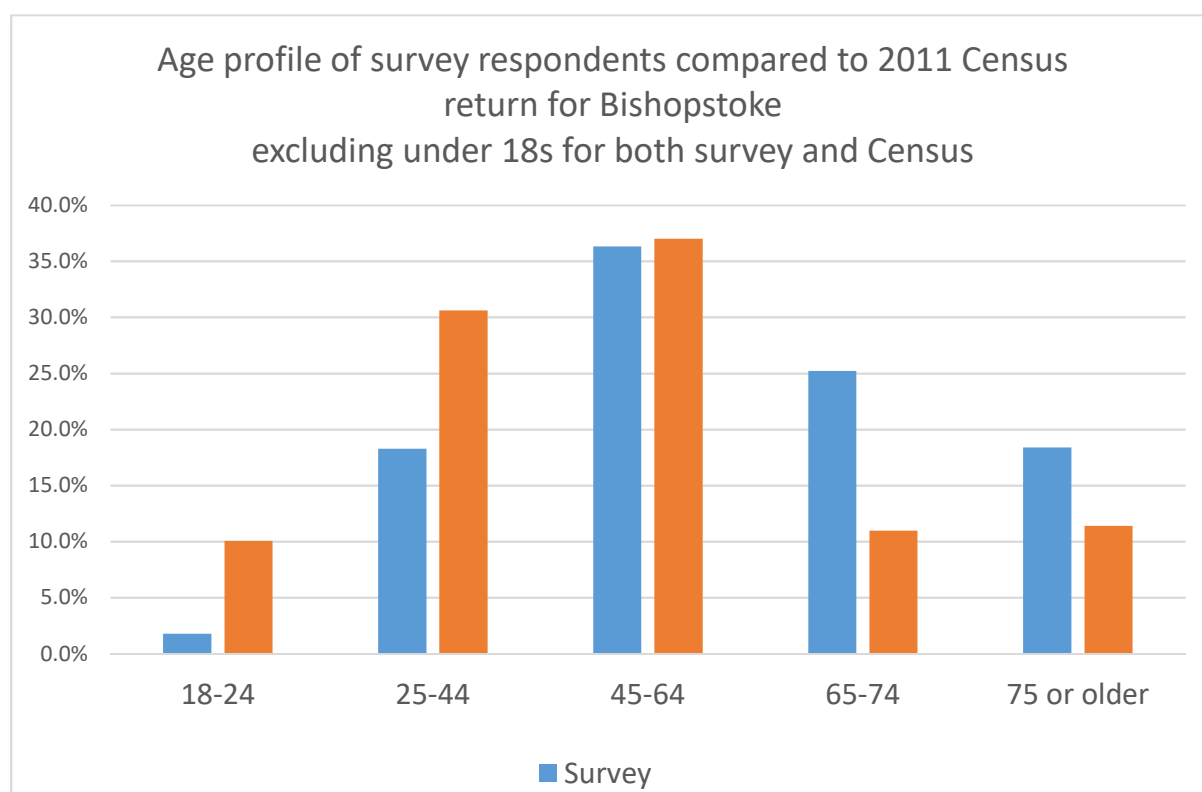
Age band	Number of respondents	% respondents
Under 18	13	1.4%
18 to 24	16	1.8%
25 to 34	52	5.8%
35 to 44	111	12.3%
45 to 54	123	13.6%
55 to 64	201	22.2%
65 to 74	225	24.9%
75 or over	164	18.1%

n = 905

To assess how this compared to the population of the village, these numbers were compared to the age profile from the Census returns of 2011. Under 18s were excluded from this comparison as the Working Group had already identified that a different methodology would be needed to understand the views of children and young people.

Older people were over represented and younger people were under represented:

Age band	% survey respondents	% population of Bishopstoke, based on Census returns 2011
18 to 24	1.8%	10.1%
25 to 44	18.3%	30.6%
45 to 64	36.3%	37.0%
65 to 74	24.9%	11.0%
75 or over	18.1%	11.4%



## Residents' Concerns

There were two opportunities for residents to highlight the issues that were of concern to them: a ratings scale for a number of areas and a free text box at the end where residents were invited to specify what would in their view improve Bishopstoke the most.

**Traffic congestion** was the biggest concern in both sections. 351 respondents, 38%, specified traffic congestion in the free text section. 86.3% of respondents selected "Very Concerned" for traffic congestion in the ratings scale section. Only 1.6% were "Not concerned" and 1.9% did not specify a rating. Bypasses and new routes to Eastleigh were proposed by 8.8% of respondents, half of whom specified the Chickenhall Lane Link Road.

The **condition of roads and pavements** was the second biggest concern in the ratings section with 58% "very concerned". This issue was specified much less in the free text section with 2.5% concerned about the condition of roads and 4.3% concerned about the condition of pavements.

In the free text section, the second biggest concern was **parking** with 15.9% specifying concerns. This linked for some respondents to the condition of roads and pavements as well as to grass verges. In the ratings section, parking ranked 3<sup>rd</sup> with 411 "very concerned". Many respondents specified commuter parking as being of most concern and some mentioned the issue of households who have off road parking still parking on the street.

**Concern about new building developments** was the 3<sup>rd</sup> biggest concern in the free text section, specified by 17.1% of respondents. There was no corresponding issue in the ratings section. Many respondents linked development to loss of green spaces and over development. One respondent was concerned about development south of the village, 19 respondents specified development north of the village.

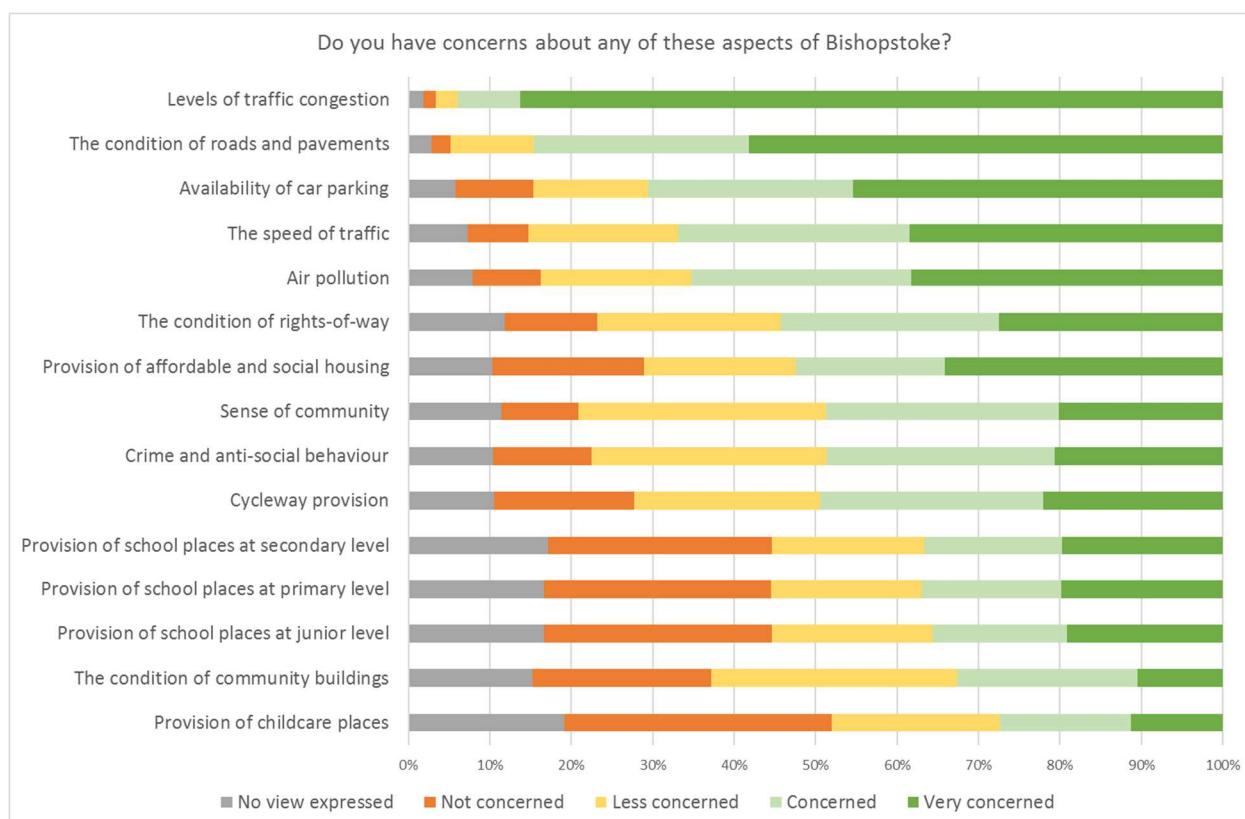
Protection of green spaces was the 4<sup>th</sup> biggest concern, specified by 11.7% of respondents in the free text section, but with no corresponding issue in the ratings scale.

Only 20.7% of respondents were "very concerned" about **crime and anti-social behaviour**. Litter, cleanliness and vandalism were specified by 45 respondents in the free text section.

The **condition of community buildings** was the second least concerning issue.

Main Road Public Transport Chickenhall Lane Routes  
Bus Access to Eastleigh Community Wildlife  
Local Paths Bishopstoke Road  
Rush Hour Houses Doctors Surgeries  
Parking River  
Traffic Congestion Litter  
Fair Oak Play Areas Pavements Able  
Green Spaces Air Pollution Council Bishopstoke Rd

Issue (in descending order of concern)	No view expressed	Not concerned	Less concerned	Concerned	Very concerned
Levels of traffic congestion	1.88%	1.44%	2.76%	7.62%	86.30%
The condition of roads and pavements	2.87%	2.32%	10.28%	26.30%	58.23%
Availability of car parking	5.75%	9.61%	14.03%	25.19%	45.41%
The speed of traffic	7.29%	7.40%	18.45%	28.40%	38.45%
Air pollution	7.85%	8.40%	18.56%	26.96%	38.23%
The condition of rights-of-way	11.82%	11.38%	22.54%	26.74%	27.51%
Provision of affordable and social housing	10.28%	18.67%	18.56%	18.34%	34.14%
Sense of community	11.38%	9.50%	30.39%	28.62%	20.11%
Crime and anti-social behaviour	10.39%	12.04%	28.95%	27.96%	20.66%
Cycleway provision	10.50%	17.24%	22.87%	27.29%	22.10%
Provision of school places at secondary level	17.13%	27.51%	18.67%	16.91%	19.78%
Provision of school places at primary level	16.69%	27.85%	18.56%	17.02%	19.89%
Provision of school places at junior level	16.69%	27.96%	19.67%	16.57%	19.12%
The condition of community buildings	15.25%	21.88%	30.28%	22.10%	10.50%
Provision of childcare places	19.12%	32.82%	20.66%	16.13%	11.27%

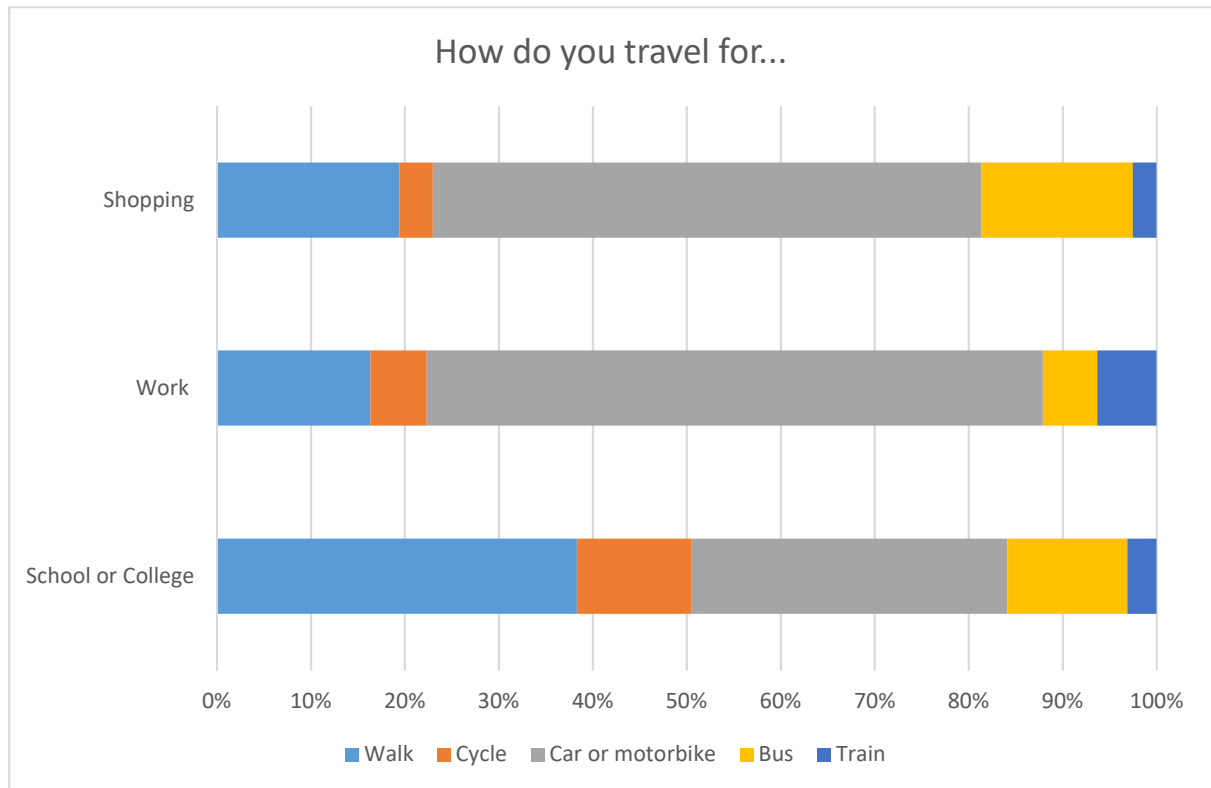


<b>Categorising the results from the free text entry</b>	<b>% respondents</b>	<b># respondents</b>
Housing: Affordable housing	0.7%	6
Housing: Concerns over future housing developments	17.1%	155
Traffic: Chickenhall Lane Link Road (specified, subset of “better routes”)	4.3%	39
Traffic: Better routes or a bypass	8.8%	80
Traffic: traffic lights at Riverside	1.3%	12
Traffic: Congestion	38.8%	351
Traffic: Cycle paths	1.7%	15
Traffic: Speed, rat running	4.1%	37
More buses	2.7%	24
Parking	15.9%	144
More shops	2.3%	21
Café	1.5%	14
Condition of roads	2.5%	23
Condition of pavements	4.3%	39
Litter, vandalism, cleanliness	5.0%	45
Policing & crime	1.0%	9
Grass verges	2.4%	22
Green space protection	11.7%	106
Surgery - wanting more doctors, more surgeries	5.6%	51
Cleaning up the river	1.1%	10

## Transport

Bishopstoke residents use cars more than any form of transport for work and shopping.

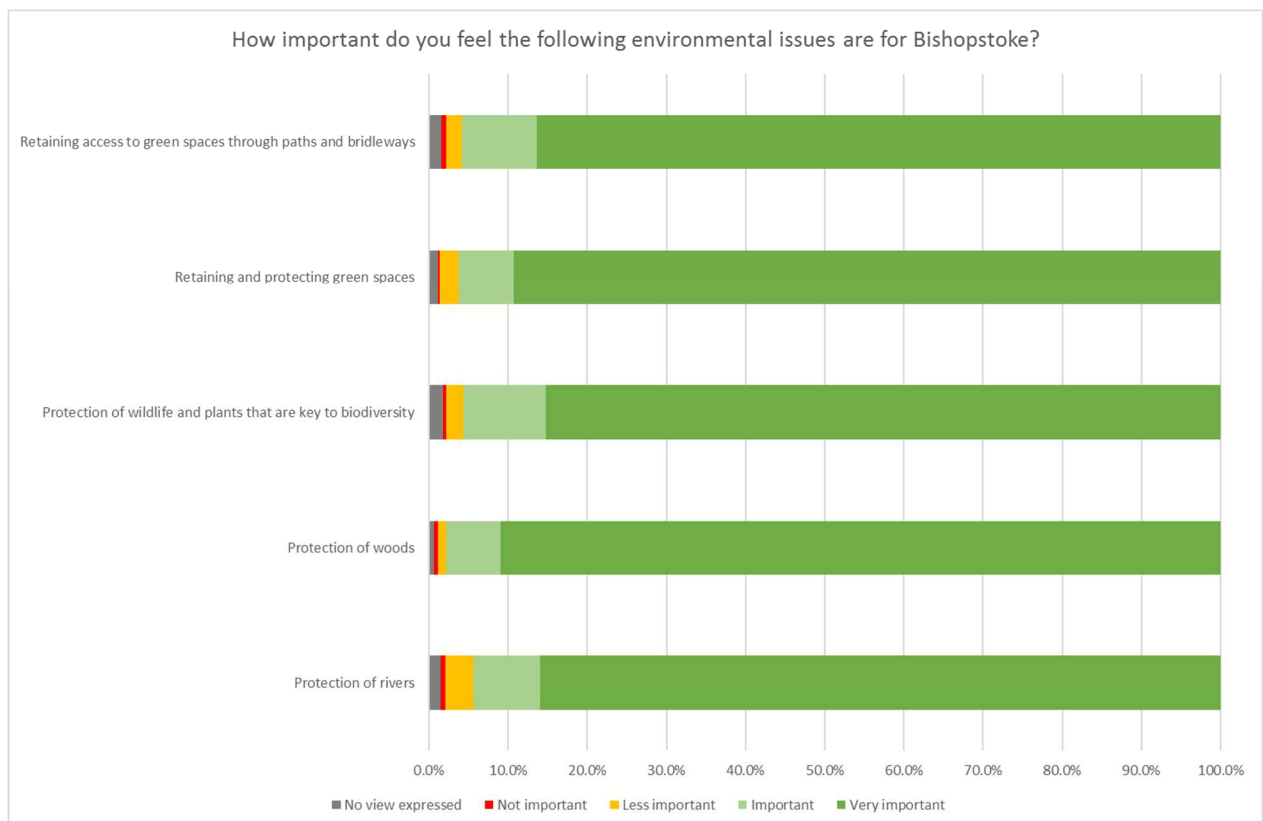
Walking is the most popular way to get to school or college.



## Views on the Environment and Green Spaces

An overwhelming number of respondents felt that the protection of green spaces was "very important", especially for the woods where 90.9% specified that protection is "very important".

	No view expressed	Not important	Less important	Important	Very important
Protection of rivers	1.4%	0.7%	3.5%	8.4%	86.0%
Protection of woods	0.7%	0.4%	1.1%	6.9%	90.9%
Protection of wildlife and plants that are key to biodiversity	1.8%	0.4%	2.2%	10.4%	85.2%
Retaining and protecting green spaces	1.1%	0.2%	2.4%	7.0%	89.3%
Retaining access to green spaces through paths and bridleways	1.5%	0.7%	2.0%	9.4%	86.4%





## Need for facilities

From the ratings table, only “surgeries” had over 50% of respondents expressing “Definitely yes” for more required. Aligning with the free text session, many respondents talked about the availability of appointments, availability of services from the Anchor surgery site and problems with parking at the surgeries.

Several respondents commented on the discontinuation of buses in the Stoke Common area in the free text section.

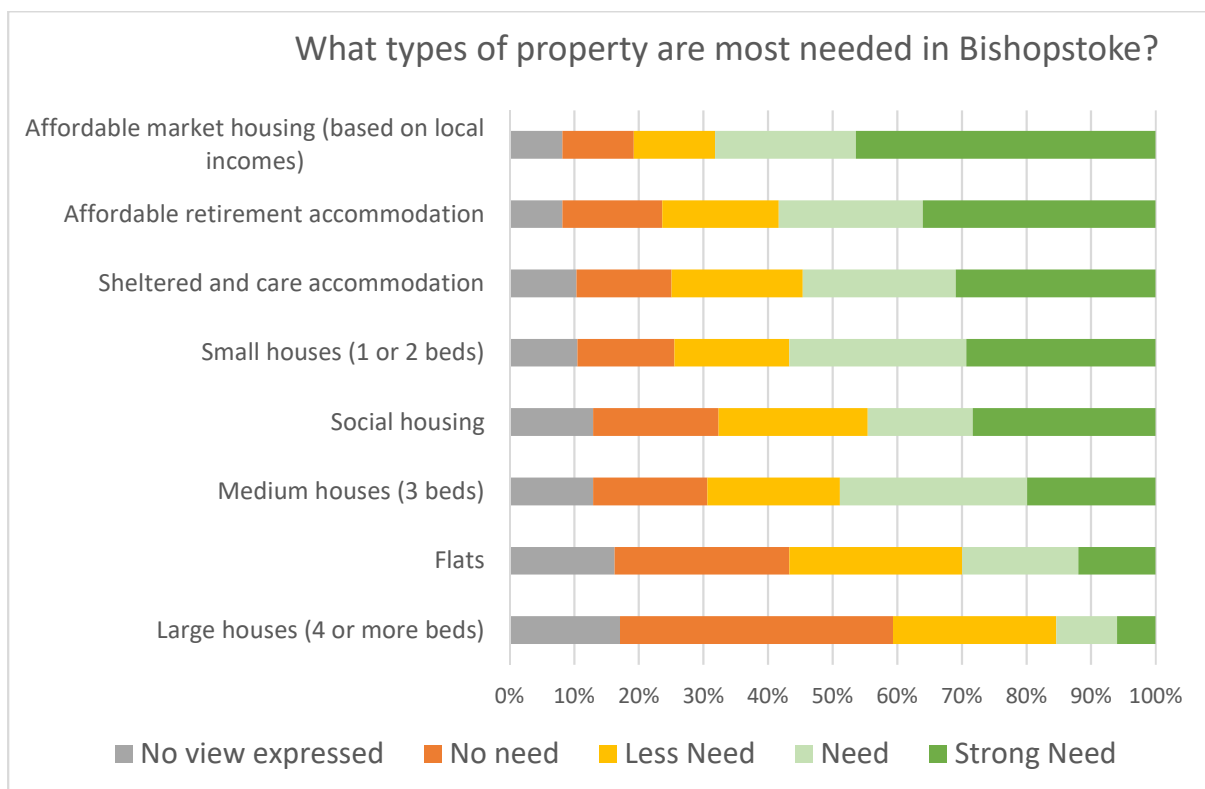
<b>In descending order of importance</b>	No view expressed	Not concerned	No	Yes	Definitely Yes
Surgeries and/or walk in centres	2.87%	2.21%	11.05%	18.56%	65.30%
Dentists	9.39%	4.31%	25.64%	22.10%	38.56%
Local buses	8.84%	8.18%	27.07%	22.76%	33.15%
Social community facilities (e.g. community café)	10.28%	7.62%	24.64%	32.27%	25.19%
Village shops	8.07%	9.17%	26.52%	28.29%	27.96%
Post offices	8.73%	11.82%	29.50%	21.88%	28.07%
Recreation grounds and sports facilities	12.04%	11.71%	32.82%	27.07%	16.35%
Play Areas	14.03%	11.93%	32.38%	24.97%	16.69%
Public houses and/or restaurants	12.27%	15.80%	31.05%	23.43%	17.46%
Allotments	12.82%	14.25%	36.80%	21.10%	15.03%
Pharmacies	12.71%	16.57%	39.45%	18.90%	12.38%
Cemeteries	15.69%	19.23%	37.68%	18.34%	9.06%

## Housing Types & Design

Affordable housing, affordable retirement accommodation, small houses and sheltered/care accommodation were preferred.

For design features, off-road parking, a garden and being limited to two storeys scored well.

In order of need	No view expressed	No need	Less Need	Need	Strong Need
Affordable market housing (based on local incomes)	8.2%	11.0%	12.6%	21.8%	46.4%
Affordable retirement accommodation	8.2%	15.5%	18.0%	22.3%	36.0%
Small houses (1 or 2 beds)	10.5%	15.0%	17.8%	27.4%	29.3%
Sheltered and care accommodation	10.4%	14.7%	20.3%	23.6%	30.9%
Social housing	12.9%	19.4%	23.1%	16.2%	28.3%
Medium houses (3 beds)	12.9%	17.7%	20.6%	29.0%	19.9%
Flats	16.2%	27.1%	26.7%	18.0%	11.9%
Large houses (4 or more beds)	17.1%	42.2%	25.3%	9.4%	6.0%



In order of agreement	No view expressed	Disagree Strongly	Disagree	Agree	Agree Strongly
Have off street parking	3.1%	2.1%	4.9%	14.1%	75.8%
Have a garden	5.4%	2.0%	11.9%	27.4%	53.3%
Be limited to two storeys	8.3%	5.1%	15.5%	19.0%	52.2%
Modern design and appearance	14.5%	16.0%	32.6%	20.9%	16.0%

